

J Clewer
Highways Management
Resident & Visitor Services
Lower Ground Floor
Town Hall
TORQUAY TQ1 3DR

18 FEB 2013

7 February 2013

Dear Sir

Coach Parking - St Annes Road Babbacombe Torquay

It has been brought to my notice today that the hours of use for the coach parking bay opposite the entrance to Churchway have been increased to all day and night.

Whilst I appreciate that the Order has now been made and it is too late to raise a formal objection, please note my objection to this extension of hours when the matter comes up for review, as I understand it will, in the next 6 to 12 months.

My objections to 24 hour parking of coaches at this location are as follows:

1. The presence of coaches in this parking bay directly opposite Churchway causes traffic coming from the junction of St Annes Road with Reddenhill Road to pull into the centre of the road to overtake. Traffic coming from the opposite direction (the Cary Park end) also have to pull towards the centre of the road due to parked cars on their near side. Therefore vehicles trying to pull out of the Churchway cul-de-sac are faced with turning into a restricted road width and can expect to find traffic from both the left and right hand side coming at them from the centre of the road thus increasing congestion and the accident risk.
2. Churchway, although a residential cul-de-sac, is used by shoppers and traders in Reddenhill Road, and so the density of traffic coming and going at the junction is higher than might be expected for a road of its type. The pedestrians in the area during the day tend to be elderly and often less mobile and the additional congestion may be a hazard for them.
3. There are two entrances to Coronation Park which discharge directly into St Annes Road and these are frequently used by adults, with and without dogs, and children. The presence of coaches in the bay between these two entrances significantly reduces the visibility for people attempting to cross the road at these points.
4. There will be an increase in the amount of diesel exhaust and engine noise.

Overall it would seem that whilst the economics and convenience of coach parking for the operators and hoteliers has been taken into consideration, it is being 'paid for' instead by the residents of St Annes Road and Churchway by way of a reduction in the perceived amenity value of the area, and increased noise, fumes and traffic density.

Please notify me of the review date and what the details of the review procedure will be.

Yours sincerely

INCOMING EMAIL

From:

To: Highways <EX:/O=TORBAY COUNCIL/OU=CIVIC OFFICES
SERVER/CN=ENVIRONMENT/CN=HIGHWAYS/CN=HIGHWAYS.>

Date: 11/02/2013 13:30:11

Subject: OBJECTION

Attention John Crewer I am currently seated in my lounge opposite Cary Park:

I am logging a very strong objection with regard to the coaches which are parked outside the property. There is absolutely no privacy here any longer. I have a very nice bay window which I used to be able to sit in whilst working with my laptop. These coaches are noisy, smelly, restrict my view of the park which I pay rates for and totally unacceptable. Your comments please

INCOMING EMAIL

From: 1

To: Highways <EX:/O=TORBAY COUNCIL/OU=CIVIC OFFICES
SERVER/CN=ENVIRONMENT/CN=HIGHWAYS/CN=HIGHWAYS.>

Date: 12/02/2013 10:20:12

Subject: st annes road bus parking.

ieeiFAO Mr John Clewer, senior engineer.

Dear sir,

As a trader in reddenhill road it was the task of the babbacombe and st marychurch traders association to ask the council to remove the coaches only parking in st annes road, this took some ten months to get implicated and the council allotted two new bus parking spots, one in st albans road and one in cary park road on the other side of the green.

It would seem that overnight this car parking area which allowed shoppers to park near by there local shops was taken away, the traffic wardens were having a field day for the first few days till the regulars understood what had happened.

We now have coaches parking in three areas to which they are often parked all day and night some with the engines running when they should be parking at the coach station where they belong, it has been said that the drivers parking at st annes road and pocketing the cash for coach parking as you have given them free parking to all for as long as they want, and to add insult to this there are passengers parking in the area and getting on the coaches leaving cars there all day or all week.

All business are under strain in the area and would ask your department to re think about this unwanted alteration to this area. We understand that since the coaches have wrecked Palomo road and it was repaired at great cost to the rate payers, or did wallace arnold ect pay for the damage that the coaches caused to the highway and footpath, may be that a contributory factor why the shoppers parking was taken away or is that coaches bring people to the delight of the hotels and deprive the local traders of the extra near by parking.

yours sincerely

Dear Mr Cower

Further to my previous correspondence with you I am writing to confirm my strong objections to the coach parking which has been allowed adjacent St.Annes road.

The coaches parking as they are represent a gross invasion of my family's personal privacy, both my own and my daughter's bedroom face onto St.Annes road, the height of the coaches and there close proximity to the property allow unobstructed views into the bedrooms, the result is that both my daughter and I must close the curtains whilst the coaches are parked and this forgoes our own right to free use of our own property. There are at least 4 further properties affected in a similar fashion and several businesses who are unhappy with the decision to move coach parking to the area, all of them have given their support for my petition.

It is not fair or correct that private coach users should be able to inhibit the rights of property owners to enjoy their own property in this way. It is a breach of my rights to privacy which the council is duty bound to protect. It is difficult to see what economic purpose the parking facilities legitimately supply to the area and in fact there is evidence that the coach drivers only make use of the facilities in order to avoid parking fees.

Aside from the overlooking, there are health risks associated with the pollutants in the exhaust gases of the vehicles, ordinarily moving traffic will disperse such pollutants but in this circumstance the coaches run their engines whilst parked to provide power and heating for the drivers for several hours at a time. This creates a concentration of contaminants which will migrate into my property, both when we are indoors and especially when we attempt to enjoy the use of the adjacent garden.

The engines also create an inordinate amount of noise, it is the direct equivalent of having several large diesel generators running hours on end outside your property, the noise levels are absolutely unbearable, the effect of the noise pollution is made even worse by the fact that the coaches stop and start their engines as and when they see fit, meaning that my sleep and privacy is interrupted indiscriminately. The percussion from even one of the engines starting is sufficient to rattle the windows of my property, even without recording the noise levels officially I hope this serves to demonstrate just how loud they are.

A further concern of a number of the residents is the visibility problems that the coaches are causing, prior to there being permission for parking these vehicles in their current positions, drivers were able to check for clear visibility when turning into St.Annes road and progressing along it, now that visibility is severely checked, the danger of a small child being hit as they cross from the park adjacent St.Annes road has been dramatically increased by the decision to move coach parking to the area. If there is an accident that results from the lack of visibility to road users and the public, then it will be a tragic and avoidable one.

I hope that this letter serves to formally record in writing the objections of both myself and other residents of the local community who are opposed to the provision of coach parking at St.Annes.

Sincerely

14⁰²/₁₇

Torbay Council
Highways Department

18 FEB 2013

Re Coaches in St Annes Road

Dear Sirs,

The thoughtless decision made by members of the council allowing Coaches to park in St Annes Road has had a considerable impact on the small Traders in Reddenhill Road. This small local community has been greatly affected by the lack of parking.

People of the community being ticketed as a result of the loss of parking spaces.

The coaches obstruct visibility to Pedestrians. The coaches present a hazzard for local children. Not to mention the emissions from engines that fill the air.

The Traders in Reddenhill Road are earning considerable support from the Local Community, which will will present to you shortly.

Inconsiderate Decisions made by Council members are affecting Trade in this desirable area of Torbay.

Signed by Traders of Reddenhill Road

14 Signatures provided.

John Crewer
Highways Management
Town Hall
Torquay.

20 MAR 2013

18th. March, 2013

Dear Mr. Crewer,

There are three car parks in St. Marychurch. Is it really necessary for coaches to park in St. Annes Road? It is a busy road with junctions at each end and Churchway in the middle. It is not a wide road and with coaches parked there pulling out of Churchway can be hazardous.

Parking in Babacombe is very limited and shoppers have great difficulty finding a space. This, of course means local traders miss

out on valuable custom. I would hate to see more shops here having to close due to lack of business.

Babarombe is a tourist spot and should not be blighted by coaches parking in such a devious location.

Yours sincerely,

INCOMING EMAIL

From: Transportation <EX:/O=TORBAY COUNCIL/OU=CIVIC OFFICES
SERVER/CN=STRATEGIC/CN=STRATEGY & RESEARCH
DIVISION/CN=TRANSPORTATION>

To: Highways <EX:/O=TORBAY COUNCIL/OU=CIVIC OFFICES
SERVER/CN=ENVIRONMENT/CN=HIGHWAYS/CN=HIGHWAYS.>

Date: 21/03/2013 08:56:21

Subject: FW: Coach parking in Cary Park

Please can you respond to the email below

Regards,

David Whiteway

Senior Transport Planner
Torbay Council
Spatial Planning
2nd Floor Electric House
Castle Circus

Torquay

TQ1 3DR

Tel: 01803 208828

david.whiteway@torbay.gov.uk

<http://www.torbay.gov.uk/index/transportandstreets.htm>

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-----Original Message-----

From: :]

Sent: 20 March 2013 20:54

To: Transportation

Subject: Coach parking in Cary Park

Dear Sir,

I'm writing to express my objection to the new coach parking bay in Cary Park, specifically St. annes road.

To turn what was needed parking for the local shops over to commercial use, in the centre of a conservation area, a residential area, and where families and children go to recreate is appalling.

The buses block the view in and out of the park making it unsafe, especially at night. The engines are left running for hours on end. It is now very dangerous to cross as

there is no pavement that side of the road so anyone wishing to exit the park has to walk into the middle of the road before being able to see if its clear to cross. Local hotels with their own coach parking facilities now send their coaches here out of their way.

After paying a premium to buy property in a conservation area this has made my property undesirable and devalued it by making it a free commercial parking area.

The park which was a favoured place to go with my child is now little more than a glorified grass verge in a coach park. Does the conservation area status not apply to the council?

Yours Sincerely

INCOMING EMAIL

From: :

To: Highways <EX:/O=TORBAY COUNCIL/OU=CIVIC OFFICES
SERVER/CN=ENVIRONMENT/CN=HIGHWAYS/CN=HIGHWAYS.>

Date: 31/03/2013 11:15:31

Subject: Fw: double yellow lines & railings

----- Forwarded Message -----

From: ;

To: "Highways@torbay.gov.uk"

Sent: Thursday, 1 November 2012, 15:40

Subject: double yellow lines & railings

Dear sir,

Some suggestions as to where double yellow lines might be useful.

1. Manor road from the corner of Cary park road about 25 yds to first entrance up Manor road.. (this area causes a narrowing of the road approaching the box junction when cars are parked there, & sometimes gridlock when cars are alongside the parked cars close to the box junction waiting for the lights to change)
2. Opposite Wellswood church for a distance of approx. 50 yds. (when cars are parked both sides of the road, traffic has problems getting through particularly large vehicles, eg. lorries & buses.)

I would also like to point out that the railings at Kilmorie end of Meadfoot beach are rusty & dangerous and need replacing.

Paignton has replaced many yards of railing all over the area at Goodrington and very nice it looks and feels too.

Yours sincerely

INCOMING EMAIL

From: [REDACTED]
To: Highways <EX:/O=TORBAY COUNCIL/OU=CIVIC OFFICES
SERVER/CN=ENVIRONMENT/CN=HIGHWAYS/CN=HIGHWAYS.>
Date: 26/06/2013 19:52:26
Subject: FAO Andy Hooper

26TH June 2013

Mr Andy Hooper
Highways Management
4th Floor
Roebuck House
Abbey Road
Torquay

Coaches Parking On Aveland Road

Dear Mr Hooper

Having in the past e mailed you my concerns about coaches parking in Aveland Road on the 4th September 2012 and your department deciding not to put parking restrictions up the rest of Aveland Road to stop coaches from the Anchorage Hotel from parking I have again photographic evidence and witnesses that on Monday 24th June 2013 a coach belonging to [REDACTED] from [REDACTED]

[REDACTED] registration number [REDACTED] Tel Number [REDACTED], was parked right outside our driveway, that being Avonwick, Aveland Road, Babbacombe, Torquay. I have spoken to both the manager of the Anchorage hotel concerned, who denied it was his coaches and the coach driver, who informed me that he could park there, as there was no restrictions

As you are fully aware, your department is duty bound by law to provide a safe environment for people to exit their property from and have all the powers to enforce traffic regulations to stop coaches from parking on residential streets.

I have to inform you that I WILL COMMENCE COURT PROCEEDINGS AGAINST YOUR DEPARTMENT IF AN ACCIDENT HAPPENS, DUE TO NO FAULT OF MY OWN OR OUR RESIDENTS, as their vision will be impaired, as they will be unable to see up or down our road if a coach is parked in their way.

I am therefore, asking you to ADD FURTHER RESTRICTIONS AND STOP

COACHES PARKING ON OUR ROAD, which should have been done when the plans were last passed.

I hope that you make this an urgent priority, as I have now informed you twice regarding this matter, as well as our local councillors Mr Peter Addis and Ray Hill. I will allow 3 working days for your response (that being Monday 1st July 2013), in which, if I am not convinced that you take me seriously and am not guaranteed that you will address my concerns, I will contact the local Herald Express regarding the above issue and bring it to every ones attention in our neighbourhood.

Yours faithfully,



1 - JUL 2013

Victo
ria

Dear Sir

Sometime ago you were
about the parking of coaches
at the Anchorage Hotel, causing
abstraction. Also it was not
to see left a night when
out of our drive. The situat
greatly improved with double
lines + parking for cars.

Unfortunately this has n
abused by the coach drive
only are they parking on dou
lines but also partially
the entrance of our d
I hope you may be abl
resolve this situat
again. Thank u



RECEIVED
- 4 JUL 2013

2nd July 2013

Dear Mr Hooper

Re: Aveland Road, Babbacombe, Torquay

As a resident of Aveland Road, Babbacombe, I am writing to request that consideration is given to the introduction of double yellow lines at the junction of Aveland Road with Warbro Road. Aveland Road is consistently used by coaches accessing various hotels within the vicinity as well as school coaches for the use of Westland school children. Cars frequently park right up to the junction making egress in and out of the road for these large vehicles extremely difficult, often entailing frequent manoeuvres forwards and backwards.

In addition concern has also been expressed by residents regarding the parking of these coaches in this road for long periods of time making access onto the road from driveways extremely hazardous as their size completely blocks visibility. Can some restriction be put on the parking of coaches in this residential road? I fully understand that it is necessary for coaches to access the road in order to drop of their passengers, but I then consider that the drivers should make use of the public car parks or the designated parking bays that are within the vicinity.

I trust that full consideration will be given to this request.

Yours sincerely,

From:
Sent: 20 September 2013 11:58
To: Clewer, John
Subject: RE: Cary Park - Review of recent changes to parking restrictions

Dear John,

Thank you for your email concerning the review of parking in Cary Park.

Firstly, apologies for the slight delay in responding.

I think the best way to get a response from the visiting and resort based coach trade on this particular issue is for you to contact direct the coaching hotels in the Cary Park area. They will have a good idea overall how coach movements have been improved - or not - given their day to day contact with drivers visiting their establishments. I think the hoteliers responses would be more representative than either mine or me asking a few drivers who may not be aware of the changes that have been made given the turnover of different drivers visiting the area.

The hotels that you would need to contact are the Anchorage on Aveland Road and the Trecarn Hotel in Palermo Road. All the other coaching hotels in the Babbacombe area have on site parking facilities and as such would not be affected. You also correct to say that . . . coaches do park their vehicles in the area. Plus, you get a number of coaches taking visiting bowlers to the green in Cary Park. It might be an idea to contact the people at the bowling club(?) to consider their responses as coaches taking bowlers there can be parked up all day.

From my own point of view, from what I have seen, the scheme does appear to be working quite well and I have not heard any complaints myself from the sections of the coach trade that I have come in contact with.

Of pressing concern though is the situation in Shedden Hill Car park. You will recall that three coach bays were sited there. These are proving to be insufficient for the demand. The facilities provided are adequate for the . . . Coaches that can't park at their own hotel, the Regina on the harbour side. . . . can have up to three coaches in resort at any one time. Additionally, the Richmond Hotel does not allow coaches to park on site any longer, so if they are not parked in Croft Road, they are increasingly in Shedden Hill. In addition, the drivers staying at the TLH hotels in Belgrave Road, particularly the Derwent, which does not have its own on site facilities, are parking their coaches in Shedden Hill. The net result is that there can be up to six or seven coaches in Shedden Hill. The parking department have been very helpful in allowing this situation to continue and providing no blockages are caused, then coaches parked

outside of the official bays are not being given tickets. This is because they are aware of the main reason why drivers prefer Shedden Hill to Lymington Road, security. You may recall there was a spate of coach break ins in Lymington Road and the resort attracted some very unwelcome publicity when it was discovered that the CCTV had been withdrawn without any warning. A case of looking for someone to blame perhaps, but when coach operators are sending their front line coaches valued up to 300,000 here on tours, security is a real concern. Shedden Hill I have been assured does have CCTV cover and being a better area, has not had the problems, fingers crossed, that have occurred in Lymington Road. I would also note that there is more than adequate space for an improvement to the coach facilities in Shedden Hill.

I would therefore ask that the issue of increasing the number of official coach bays be raised and resolved so that additional spaces can be provided in Shedden Hill. I have raised this with Ray Hill and I understand that he was waiting for the six monthly(?) meeting to take place to discuss this issue.

I hope that the above helps.

With regard to my role, I would not describe myself as any sort of representative; that would be a case of assuming a role that no one has chosen or elected me to carry out and which could therefore be questioned. I would like to think however, given my overall contact with the coach trade, that my views would be representative of the difficulties that the coach trade can encounter trying to operate 21st century vehicles in a Victorian resort. Given the importance of the coach trade to the economy of Torbay - over 70 coach parties in resort last week for example - hopefully such views can be considered and acted upon.

Kind regards

Subject: Cary Park - Review of recent changes to parking restrictions
Date: Tue, 17 Sep 2013 15:04:49 +0100
From: John.Clewer@torbay.gov.uk
To: coachdrivers@hotmail.co.uk

Please read the Council's email disclaimer notification which is located at the end of the email message.

Hi Alan,

We are undertaking a review of the recent changes to the parking restrictions in and around the Cary Park area of Torquay.

24 September 2013

The Service Manager
Street Scene & Place
Resident and Visitor Services
Lower Ground Floor
Town Hall
Torquay
TQ1 3DR

Dear Sir

You will note that I live at St George's Crescent Babbacombe. I have seen a sign on a post asking for observations on parking restrictions etc. for Cary Park and adjoining streets.

I wish to write and congratulate the Council on what they have done. I would not wish it to be changed in any way whatsoever.

The quality of our lives has improved dramatically. We are no longer woken at 6am by coaches warming up their engines. We no longer get coaches going round in circles using St Georges Crescent as a means of looking for parking. We used to be plagued with lorries and commercial vehicles parked in our street by people who do not live there and either won't or can't park their commercial vehicles outside their own houses.

I moved into St Georges Crescent 15 years or more ago; then it was a quiet residential area becoming of a park environment (part of the park has been changed into a playground which is the only blot on the horizon).

In my view the Council are to be congratulated on what was a serious problem and the safety of children in the area has been improved dramatically. When coaches and commercial vehicles could park throughout the area I felt there was a very distinct possibility that a child would one day be killed.

Continued.....

Page 2

Finally there is only one problem we find which is that since the parking areas have been marked out there is a tendency for cars to park opposite my gate even if the rest of the street is empty. This is a little annoying because it is very difficult for me to get in and out of my drive with a car parked on the other side. There are literally inches to spare and I have to shunt backwards and forwards, being careful not to touch the parked car or scratch my own car on the gate pillars. This used to happen occasionally in the past but it is now almost a permanent feature. When the street was being marked out my wife tried to ask the workmen to shorten the parking space so that we have more room but of course they had to comply with their instructions. If somebody could look into this aspect or talk to me about it I would be most grateful.

Yours faithfully

INCOMING EMAIL

From: :

To: Highways <EX:/O=TORBAY COUNCIL/OU=CIVIC OFFICES
SERVER/CN=ENVIRONMENT/CN=HIGHWAYS/CN=HIGHWAYS.>

Date: 26/09/2013 10:01:26

Subject: cary park parking

Can I say the designated car parking along Cary Avenue opposite the tennis courts is still being filled up with coaches, often National coaches, which still makes it difficult to see when crossing. Councillor Pete Addis is aware, perhaps some fines are in order?

INCOMING EMAIL

From: /

To: Highways <EX:/O=TORBAY COUNCIL/OU=CIVIC OFFICES
SERVER/CN=ENVIRONMENT/CN=HIGHWAYS/CN=HIGHWAYS.>

Date: 26/09/2013 11:31:26

Subject: Cary Park Review

Attn: John Clewer.

John I am distributing your letter and should have all Fore St and nearby covered by middle of next week. I will be submitting a formal response myself shortly but want to point out that despite all the restrictions coaches are still parking in the Avenue. This morning two there from overnight and one still there now at 11.30 am. Photos available!

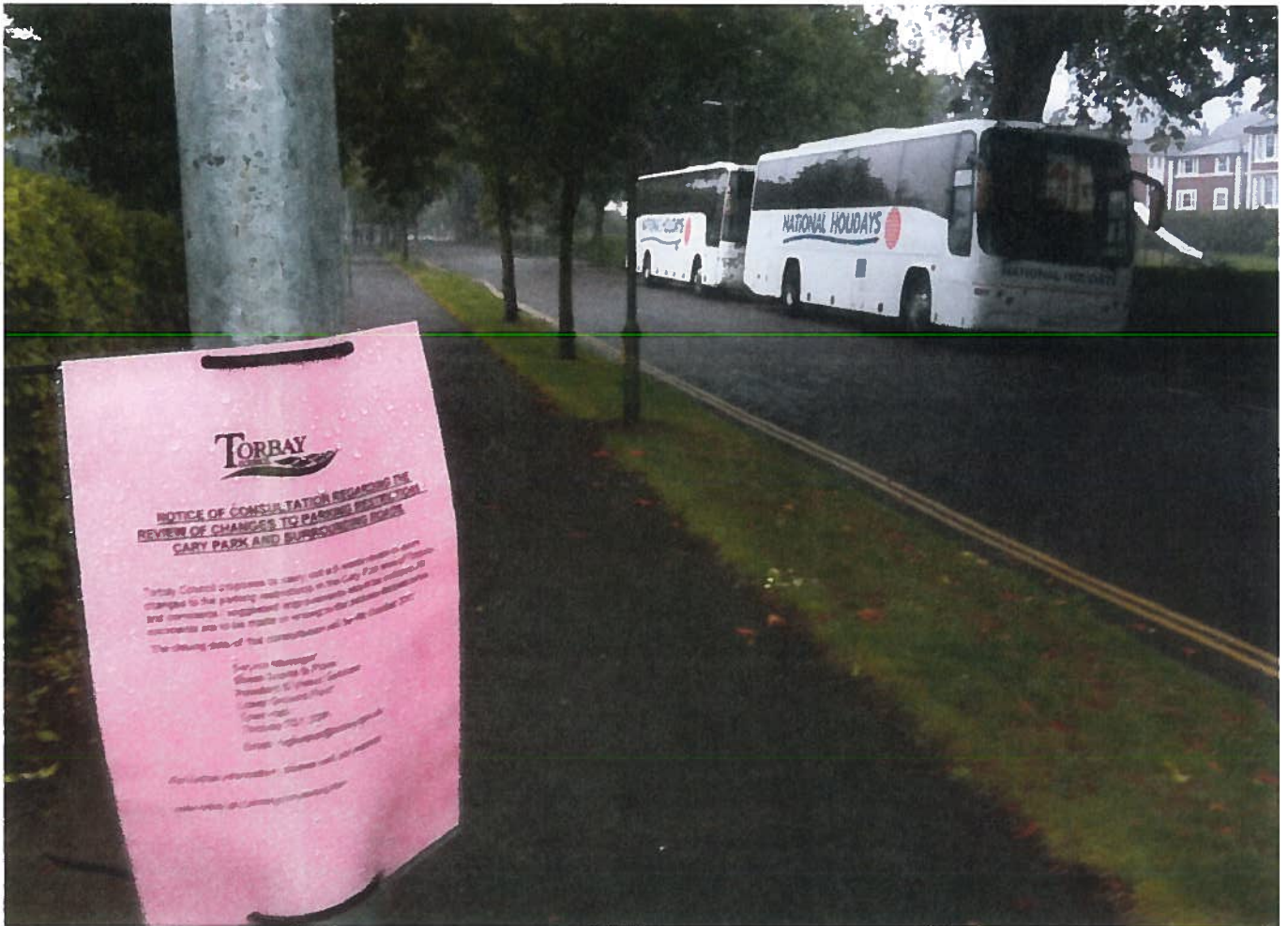
From:
Sent: 26 September 2013 11:46
To: Addis, Pete; Hill, Ray; Faulkner, Alan; Clewer, John;
Subject: Cary Park Restrictions

I am planning to submit a formal response to the review letter sent by John Clewer recently but in the meantime I hope you will forgive my keep letting you all know about the failings of the new restrictions as they occur. This is probably the 20th such incident I have reported!

I wanted to point out the yet again coaches are parking in the 'car only' sections right outside the play park. It should be noted that most of us had no problem with this in the first place but if you are going to have a scheme aimed at 'removing coaches' and 'making the road safer' you should make sure it is enforced! Of course the sensible alternative is to recognise that the scheme cannot be enforced effectively nor met its aims and remove it all!

Photo (taken at 08.30) of two coaches parked overnight and into this morning one of which is still there as I send this message at 11.40am!

(1) 26Sep130.jpg(1 KB)
(2) 26Sep131.jpg(917 B)



INCOMING EMAIL

From: .

To: Highways <EX:/O=TORBAY COUNCIL/OU=CIVIC OFFICES
SERVER/CN=ENVIRONMENT/CN=HIGHWAYS/CN=HIGHWAYS.>

Date: 26/09/2013 01:03:26

Subject: Cary Park Area - Review of Changes to Parking Restrictions.

Dear Mr Clewer

May I ask that a pedestrian crossing with the appropriate safety barriers on the pavement and zig zag lines on each side of the road be considered from the park entrance opposite the tennis court and bowls club? This is because ice cream vans and works vans have taken to parking on the yellow lines by this entrance and I think apart from being illegal, it is very dangerous for children who might run into the road to get to/from the tennis courts and park.

Coaches are also ignoring the short drop off allowance and continue to park outside hotels in car only zones.

Photographs of parking offenders can be seen on the Facebook site 'keep your fishy fingers off Babbacombe downs' which is a community page for residents and traders in the area. Photographs were posted on 28 Aug, 1 and 23 June, 5 and 31 May, 22 Feb and 31 Jan, and only cover a small percentage of offenders who seem to be ignoring the yellow lines and car only zones.

Many thanks for asking for comments. Kind regards

Sent from my iPad

RECEIVED
30 SEP 2013

26th September 2013

Service Manager

Street Scene & Places

Resident & Visitor Services

Lower Ground Floor, Town Hall

TORQUAY TQ1 3DR

Dear Sir

REF:- PARKING AROUND CARY PARK ROADS

At first when I saw posts going up reference the above I was afraid that parking meters were going to be installed which would have been detrimental to this thriving little shopping area which is busy all year round whereas in Torquay the shops are dying with enforced expensive parking, all the work that was done in Fleet Walk during the whole of the summer and the subsequent increased rents where no trade was possible at all. Speaking to the Pine Shop which is now closed down in Union Square, they told me they have re-located to Newton Abbot where their business is thriving. As a frequent visitor to Teignmouth, that town is also doing well.

With the children's park now being used daily in Cary Park after a make-over and the coaches gone, free parking amongst this area is a joy for everyone concerned and I would be grateful if this situation could remain as it is now. I just hope other people will make their feelings known.

Yours faithfully _____

John Clewer- senior highways engineer
Torbay Council
Town Hall
Castle Circus
Torquay. TQ1 3DR

20 SEP 2013

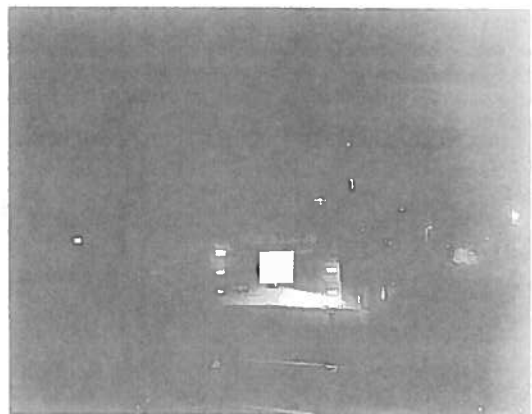
27th September 2013

Dear Clewer,

Re: Coach Parking St. Anne's Road.

I write with regard to your consultation concerning the above. We are against Coach parking in St. Anne's Road for the following reasons:

- The provision robs the rate payers of Torbay of parking revenue fees of approximately £18,000 p.a
Current lost revenue for Coach parking in Lymington Road is: £2 for 1 hour, £6 for 4 hours, £10 for 24 hours
- This provision represents an unfair business subsidy and is contrary to free market economic principles
- The free provision is inconsistent with the Council's previously expressed duty to maximise revenue for rate payers such as for example the harbour table tax, car parking revenue in the top 5 councils in the country and business district improvement taxes.
- Coach parking is not compatible with a residential neighbourhood
- Coach parking is not compatible in a conservation area and has led to the loss of amenity views
- Coach drivers are inconsiderate and wake up my household at 6.00AM through starting their engines.
- It is often difficult to turn into Churchway as Coaches block access as in the attached photograph taken on 26/09/13 at 20.30 hours on my smartphone
- Suitable and appropriate alternative provision is provided in the specialist Lymington Road, Coach car park and no further provision is necessary or desirable.





NO SMOKING



1 - OCT 2013

Mr A Hooper
Residents & Visitor Services
Highways Management
Lower Ground Floor
Town Hall
Torquay
TQ1 3DR

30th September 2013

Dear Sir

When undertaking the review of the parking restrictions around Cary Park could you please consider the following information.

Since the introduction of the parking restrictions along Cary Avenue the traffic flow and has been greatly improved, making it a safer environment for the people using the recreational facilities in Cary Park.

There are still some coach operators and commercial vans parking there even though the signage clearly states cars only.

This could be addressed by marking out individual bays for vehicles which would deter the parking of commercial vehicles along the play park side of the road to enable clearer vision for those crossing the road there.

Parking restrictions for Aveland Road were put in place from the junction of Cary Avenue to the junction of St Georges Crescent. At the time of consultation residents and businesses in Aveland Road voiced their concerns that the coaches and vans would park where there were no restrictions in place. We asked for the restrictions to be extended for all of Aveland Road to the junction of Warbro Road.

We were told by the council that we would have to wait for a six month period before this could be considered.

Since the implementation of restrictions in Aveland Road, coaches for the Anchorage Hotel, Westlands School and team coaches for TUFC and The Bowls Club park in Aveland Road where there are no restrictions. Some coaches even park on the pavement giving limited access for pedestrians.

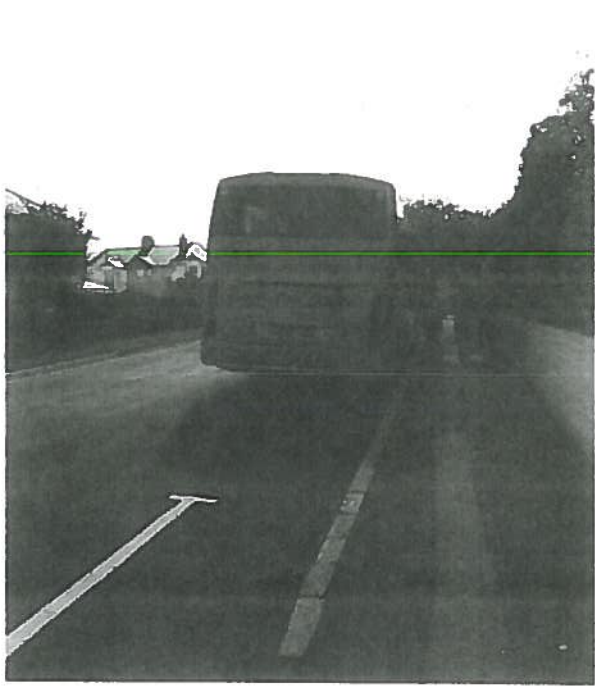
(Photographs enclosed)

This has made it very difficult for residents and businesses to get in and out of their driveways safely as it is impossible to see oncoming traffic up or down the road. Aveland Road is not a wide road and when coaches are parked with other vehicles parked on the opposite side of the road, guests staying at our hotel have on occasions been unable to turn out of the driveway to proceed along Aveland Road.

When reviewing further parking restrictions could the council also consider putting double yellow lines on the corners at the junction of Warbro Road and Aveland Road . Vehicles park right up to this junction making it difficult to turn in and out of Aveland Road this is particularly noticeable on match days and during term time at Westland School. For larger vehicles, delivery lorries and coaches who come to hotels and businesses throughout the year this has caused a lot of problems and invariably the roads becomes completely blocked as they are unable to make the turn in one go and have to reverse back on to Warbro Road.

The council has a duty of care and I would now ask for the safety of residents, businesses and visitors to Babbacombe that parking restrictions be put in place for all of Aveland Road.

Yours faithfully



- 2 OCT 2013

To Mr. A. Hooper.
Highways Management.
Tawke Hall.
1/10/13.

V U

Re: Aweland Rd Coach parking.

Dear Mr. Hooper,

Since the new parking regulations along Cay Ave. were introduced it seems to have made the road a lot safer for people using the play park and drivers using the road but during the Summer I have seen Ice Cream Vans, Coaches + Commercial vans parked where it says cars only, + even the library van parked on the double yellow lines opposite

When the plans were first suggested we asked for the restrictions to be for the whole length of Aweland Rd as we had concerns about where the coaches that used to park there would go, fearing they would be pushed up to the top of Aweland Rd, and this is what has happened. Myself + neighbours + businesses have off road parking + these coaches parking outside + opposite our driveways make it impossible sometimes to reverse out + turn up or down the road. We often get our cars out on the road early in the morning to enable a safe exit.

We have lived here for - + I appreciate that people need to earn a living but many of these coaches are nothing to do with Aweland Rd.

P.T.O.

They are Student coaches, Bowling Club coaches, Football coaches, School coaches + Anchorage Hotel coaches which seem too big to park in their car park.

Hopefully this problem can now be rectified after the 6-month trial period by making the whole of Aveland Rd a car parking only zone

Yours sincerely,

Mr A. Hooper
Residents - Visitor Services
Highways Management
Lower Ground Floor
Town Hall
Torquay
TA1 3DR

- 2 OCT 2013 11/10/2013

Re: Cary Park / Aveland Road parking

Dear Mr Hooper,

With reference to the new parking regulations in our area, I would agree that they have improved the safety of the park users and car drivers, but unfortunately there are still coaches - commercial vehicles parking there.

At the time my neighbours and myself had concerns about where the very large coaches and commercial vans would park. During this summer they have been parking at the top of our road. On one occasion where I could not get my car out of my drive at all to take my grandson to living Coasts. We had to walk and take a bus which meant I had to pay a bus fare!

I think we should have parking bays for cars only like St Georges Crescent and hopefully the problem will be solved. If we don't, this

INCOMING EMAIL

From:

To: Highways <EX:/O=TORBAY COUNCIL/OU=CIVIC OFFICES
SERVER/CN=ENVIRONMENT/CN=HIGHWAYS/CN=HIGHWAYS.>

Date: 04/10/2013 10:43:04

Subject: Coaches parking near Reddenhill Road shops

for Andy Hooper,

I shop using the Reddenhill Road shops two or three times a week. I am fairly fit and active and can park a few minutes away up towards the children's playground BUT many people who use those shops would find the extra walking hard, I think. Often there are no coaches in the huge designated bays close to the shops (I have seen coaches parked in the car bay near the playground). At a time when we should all be supporting our local shops this coach bay has made that harder. Also where would the refreshment van (mentionrd in the Herald Express) park if it is allowed back ?. Strikes me that all this is to make life lovely for parents taking children to the playgriond and worse for just about everyone else!!

INCOMING EMAIL

From:

To: Highways <EX:/O=TORBAY COUNCIL/OU=CIVIC OFFICES
SERVER/CN=ENVIRONMENT/CN=HIGHWAYS/CN=HIGHWAYS.>

Date: 06/10/2013 20:24:06

Subject: Cary park road changes

Sent from my iPad

Dear sir. I would like to say the parking in Cary park, is a good thing, but for a couple of places. I refer to parking on Cary ave: by the dancing club, the yellow lines do not go far enough, they need to go a round the bend towards Stanley road. the traffic down this road is very busy, and with cars parked both sides by the beauty salon, and traffic both ways, leading to just one lane to drive through, there is going to be a collision there before long, as coaches and transport use this road.

Yours sincerely

CARY PARK.

Residents and Visitor Services
Lower Ground Floor
Town Hall
Torquay
TQ1 3DR

9th October 2013

Dear Sirs,

Cary Park Area – Review of changes to parking restrictions

I write in response to your letter of 18th September Ref JCC/SM.

The new restrictions were put in place at not inconsiderable cost with the aim to, as you say in the letter, ‘improve traffic flow and pedestrian safety in and around the area of the Cary Park play area...’

To date there is no evidence to support your conclusion that you believe ‘the scheme has achieved what we set out to do in relation to improving safety around the park’. After all there were no reported incidents or accidents in that location before implementation and as far as I know none since.

There is however clear evidence that coaches are still parking frequently in the areas designated for cars only and there is proof that vehicles of all kinds – service trucks, cars and even the ice cream van – use the ‘No Stopping at Any Time’ zone right outside the access gate to park.

There is evidence to show that vehicles now travel on the road past the play area at greater speeds than before thus increasing the risk – particularly when there are vehicles obstructing the view of the gate. The ‘No Parking at Any Time’ restriction outside the tennis courts allow for much faster traffic than we saw previously and is of course those are only effective for half the year anyway.

On the numerous occasions illegal parking has been reported through local Councillors and/or Officers at Highways no effective action has been taken therefore drivers continue to ignore the rules. Even where double yellow lines have been introduced we still see ‘blue badge’ holders parking there – particularly on football match days. I appreciate there will always be individuals who do not abide by parking restrictions and therefore on occasions rules will be broken; those people should be made to pay an appropriate penalty.

I contend that there is little point introducing schemes such as this unless there is an effective ongoing enforcement plan to make sure the new rules are adhered to in order to meet the initial aims. It is worth noting that when local police officers have lately been involved they took the common sense approach and made sure coach drivers and management at the hotels they serve were briefed and that has made a considerable difference. I have to point out that this was one of the measures we suggested before all that public money was spent!

From the outset many in the business community and residents saw this scheme as posing a threat to the area with a probable negative visitor experience and of course the adverse visual impact of the signage and lines. We know from feedback that this has been the case.

There will be little appetite for spending more public money removing the entire scheme but I would urge some amendments to it to make it more 'visitor friendly', to reduce the adverse aesthetic affect whilst at the same time making it more effective:

1. Introduce a proper regime of education and enforcement to make sure the rules are adhered to (most of the time) with a particular emphasis on the clear area outside the gate.
2. Improve the integrity of fencing by that gate which currently allows children to nip through. Put in suitable warning signs inside the park at the gates.
3. Create a physical barrier to stop vehicles parking in the clear area by the gate, perhaps by extending the pavement into the road outside the gate and moving the protective fencing out to the edge of it.
4. Remove the no parking at any time restrictions from outside the tennis courts to allow parking on that side year round with a consequent inevitable reduction in traffic speed.
5. Provide free parking in appropriate local car parks for coaches overnight (3pm-10am) and encourage them and the hotels they serve to use the concession.
6. Reduce the number and size of signs with the car symbol on to lessen the visual impact around the park area.
7. Change the coach parking bays in St Annes Road to allow shoppers parking 9am – 5pm but coaches overnight.
8. Remove the three disused 'Bus Stop' bays in the park area to deter coaches and leave them free for car parking

If those reviewing the scheme would like to see any of the supporting evidence and photographs I am happy to provide it.

Yours faithfully,

Aveland Road April 2013



Cary Avenue 8th August 2013



Cary Avenue 8th August 2013



Cary Avenue 3rd September 2013



Cary Avenue 9th September 2013



Cary Avenue 26th September 2013

